



Chicago Metropolitan Agency for Planning

Agenda Item No. 11.0

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MEMORANDUM

To: CMAP Board

Date: June 2, 2008

From: Matt Maloney

Re: FY 2009 Unified Work Program

On May 14, the Programming Coordinating Committee recommended the approval of the proposed FY 2009 Unified Work Program to the CMAP Board. The FY 2009 UWP totals \$19,132,682 and includes \$15,197,062 in FHWA and FTA regional planning funds and \$3,935,620 in local match funds. The program was released for a period of public comment, lasting from April 25 to May 20. No comments were received. Please find the following Executive Summary, which details the allocation of funding and awarded projects.

ACTION REQUESTED: Approval

UNIFIED WORK PROGRAM EXECUTIVE SUMMARY

The Fiscal Year 2009 (FY09) Unified Work Program (UWP) for transportation planning for northeastern Illinois programs a total expenditure of \$19,132,683 in metropolitan planning funds from the Federal Transit Administration (FTA), the Federal Highway Administration (FHWA), state and local sources. The program is fiscally constrained, as the new budget totals are within the IDOT estimated funding marks. The FY 2009 UWP programs \$11,202,193 in FHWA PL funds, \$3,994,869 in FTA 5303 funds, and \$3,935,621 in state or local sources to provide for the necessary matching funds.

The UWP was developed through the UWP Committee of the Chicago Metropolitan Agency for Planning (CMAP). The eight voting members of the UWP committee are the City of Chicago, CTA, Metra, Pace, CMAP, RTA, the Council of Mayors and collar counties. IDOT chairs the committee and votes in instances of a tie. Non-voting members include IEPA, FHWA and FTA. Member agencies of the UWP Committee traditionally receive UWP funding, but any other MPO Policy Committee member agency can submit proposals or sponsor submissions from other entities.

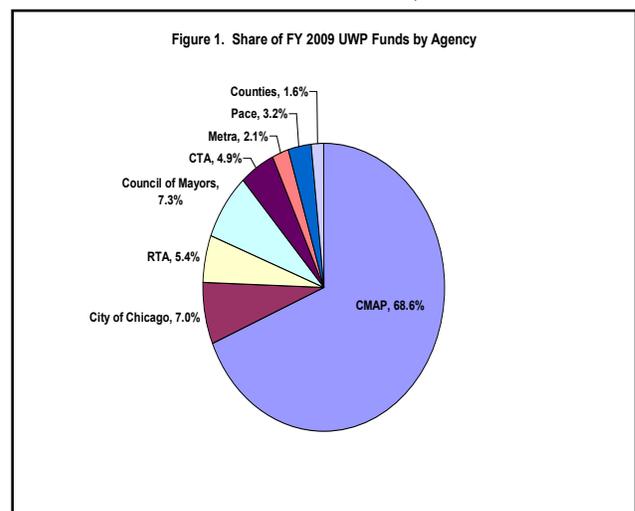
The FY09 UWP is a one year program covering the State of Illinois fiscal year from July 1, 2008 through June 30, 2009. The UWP Committee developed the FY09 program based on the UWP funding mark (\$15,197,062 in FHWA/FTA funds) for the metropolitan planning area. Project selection was guided using a two-tiered process. The initial tier funded Core elements, which address the MPO requirements for meeting federal certification of the metropolitan transportation planning process. The second tier, a competitive selection process, programmed the remaining funds based upon regional planning priorities developed by the UWP Committee in concert with the MPO Policy Committee and CMAP Board. The UWP development process is discussed further in Appendix J. The UWP is submitted to CMAP's Transportation Committee and Programming Coordinating Committee, which make recommendations to the MPO Policy Committee and CMAP Board for approval. Approval by the MPO Policy Committee signifies official MPO endorsement of the UWP.

FY09 UWP funds will be programmed to CMAP, CTA, the City of Chicago, RTA, Metra, Pace, the Regional Councils of Mayors, Lake County, and Kane County. The program continues to be focused on the implementation of three major pieces of legislation: the Clean Air Act Amendments of 1990; the Americans with Disabilities Act; and the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU). Projects which support implementation of the Interagency Agreement for Regional Planning in Northeastern Illinois (reaffirmed in 2000) will receive funding. Other projects support ongoing regional transportation planning, programming and implementation efforts.

Funding by Agency

Figure 1 shows the share of FY09 UWP funds programmed to each agency. CMAP is receiving 68.6% of the new FHWA PL and FTA section 5303 funds to collect, analyze, and disseminate

transportation data, manage the development of the region's long range transportation plan, support required MPO activities such as the TIP and Congestion Management Process, perform a range of transportation studies, provide technical assistance, and engage in coordinated regional outreach. Most of CMAP's activities involve the coordination of transportation planning with comprehensive regional planning,



land use plans, urban development objectives, and the region's overall social, economic and civil rights goals and objectives. The CTA, RTA, Metra and Pace are receiving 4.9%, 5.4%, 2.1%, and 3.2% of the funds, respectively, to perform studies related to their systems, to prepare recommended improvement programs and to plan coordinated service.

The City of Chicago is receiving 7.0% of the funds to perform studies of facilities proposed within its boundaries, analyze transportation needs, and gather data. The Regional Councils of Mayors are receiving 7.3% in order to assist local elected officials to participate effectively in the MPO process, provide STP assistance and development, and undertake subregional studies.

Together, Lake and Kane Counties are receiving 1.6% of the funds. Lake County is funded to complete a “Complete Streets Initiative” while Kane County is funded to complete the transportation component of the County’s integrated long range transportation and land use plan.

Agency budgets, including the local match, are summarized in the following table:

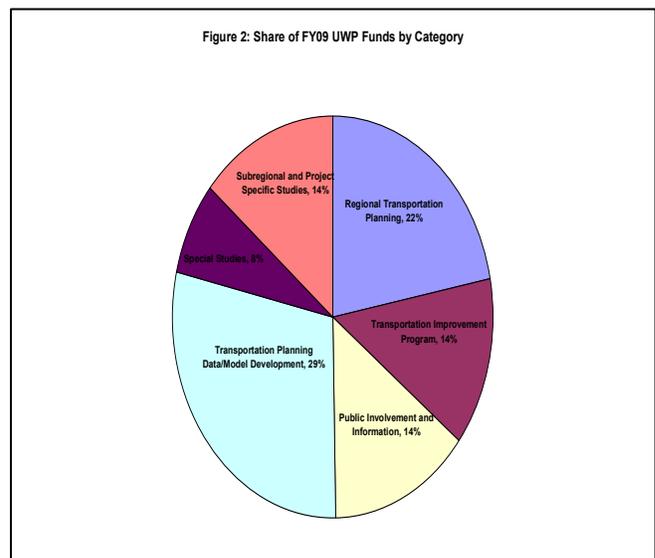
Agency	Total	FTA	FHWA	Local Match
CMAP	\$13,031,459	\$1,638,949	\$8,786,217	\$2,606,293
City of Chicago	\$1,327,500		\$1,062,000	\$265,500
Metra	\$400,000	\$320,000		\$80,000
CTA	\$923,400	\$738,720		\$184,680
CoM	\$1,516,324		\$1,103,976	\$412,348
Pace	\$602,750	\$482,200		\$120,550
RTA	\$1,018,750	\$815,000		\$203,750
Lake County	\$187,500		\$150,000	\$37,500
Kane County	\$125,000		\$100,000	\$25,000
TOTAL	\$19,132,683	\$3,994,869	\$11,202,193	\$3,935,621

Funding by Program Category

The FY09 UWP is divided into six major program categories, which were endorsed by the Work Program Committee in 2001. The program categories are briefly described below and Figure 2 shows the share of FY09 UWP funds going to each category. Since a number of the projects are composed of tasks relevant to multiple program categories, project tasks are allocated across the program categories to facilitate a more accurate understanding of the type of work to be accomplished with these funds.

1. Regional Transportation Planning

The projects in this program category fall under two general topical areas: Comprehensive Plan Development and Analysis of Socioeconomic and Land Use/Transportation Relationships. Various projects are undertaken to create and update the transportation component of the region's comprehensive plan. The 2030 RTP (*Shared Path 2030*)



was adopted by the CATS Policy Committee in October 2003 and made SAFETEA-LU compliant in June of 2007. The plan is on a four-year plan cycle and the update is expected to be approved in October 2010. The region's new comprehensive plan is called *Go To 2040*.

Projects addressing issues related to the Analysis of Socioeconomic and Land Use/Transportation Relationships are done to support transportation planning and programming in the region. Tasks include the preparation of population, household and employment forecasts, and analyses of land use/transportation relationships that are necessary for developing transportation plans.

The budget for this program category is \$4,216,584 which is 22% of the total FY09 UWP budget.

2. *Transportation Improvement Program*

The projects in this category help to create and maintain a prioritized, fiscally constrained capital improvement program for the northeastern Illinois region, which is consistent with and supportive of regional comprehensive and functional plans and federal rules. The budget for this category is \$2,609,898 which is 14% of the total UWP.

3. *Public Involvement and Information*

The projects in this program category create and employ mechanisms for obtaining input from individuals and groups in the development of UWP funded plans and programs, inform the public about transportation planning activities in the region, and respond to requests for information, reports and data. The regional agencies continually work to expand and improve their public involvement efforts. Funds allocated to this category total \$2,692,473 or 14% of the UWP budget.

4. *Transportation Planning Data/Model Development*

The projects in this category are focused on the collection, display and dissemination of primary and secondary data related to transportation and demographics. These projects provide the technical tools and basic data for the region's transportation planning and plan implementation efforts. The total funds allocated to this category are \$5,516,300 or 29% of FY09 UWP funding.

5. *Special Studies*

There are three topical areas in this program category: Asset Management, Special Groups, and Environmental Studies. Asset Management focuses on preserving the value of existing assets, such as transit systems and highway facilities, through planning and resource management. Projects addressing Asset Management include those designed to develop operational, demand and information technology strategies to improve the efficiency of the transportation system including the Congestion Management Process.

Special Groups includes projects designed to improve transportation services for protected classes under applicable laws and regulations, and to ensure that the transportation planning process is accessible and responsive to members of minority groups and other protected classes.

Environmental Studies projects include technical studies and management efforts to contribute to improving the region's air quality, to provide for regional participation and contribution to statewide air quality planning activities, and to see that environmental issues are properly addressed in the region's transportation plan.

The budget for this program category is \$1,445,962 representing 8% of the total UWP budget.

6. *Subregional and Project Specific Studies*

The projects in this category are concerned with developing transportation plans for areas smaller than the entire region, or performing studies of specific proposed transportation improvements. These efforts support implementation of the regional transportation plan by performing special

studies to confirm the need for transit and highway improvements, and provide the basis for more detailed consideration of alternative solutions. The budget for the category is \$2,651,463 or 14% of the total UWP.

Program Funding Summary Tables

On the following pages are four tables that summarize the contents of the FY09 UWP.

- Table 1, the Summary of UWP Projects and Budgets by Recipient Agency, provides project-by-project detail on the distribution of planning funds. FTA funds, FHWA funds, and Local Match funds are shown as separate line items for each project.
- Table 2 shows the allocation of all planning funds by program category, recipient agency and funding source. The local match for the federal funds is shown as a separate line item.
- Table 3 summarizes the allocation of each funded project across the program categories.
- Table 4 provides brief detail on the purpose of each funded project. More extensive project scopes are found in Section III of the document.

UWP Document Layout

The remainder of the FY09 UWP is divided into the following sections:

- Section II – contains a listing of the major planning products to be produced in FY09, the scheduled completion date of each product, and the lead agency responsible for ensuring the completion of the product on schedule.
- Section III – is the main body of the UWP and provides detailed information on all of the projects funded by the FY09 UWP. It also includes the program category and work element descriptions, and budgets at the program category level. The work element descriptions include all of the anticipated products, as well as the steps needed to produce them and the dates they are due. All detailed budgets include local match, where required.
- Appendices – address the topics of sources of local match, overhead cost plans, civil rights, staffing needs to meet UWP-funded projects, cost allocation plans, audits, comments received on the preliminary UWP, acronyms used in the document, non-UWP funded transportation projects in the region, and the project selection process used to develop the FY09 UWP.

Table 1: Summary of UWP Projects and Budgets by Recipient Agency

Agency	Project Title	Total	FTA	FHWA	Local Match
City of Chicago	City of Chicago Transportation Planning and Programming	\$ 560,000		\$ 448,000	\$ 112,000
City of Chicago	CTA Rail Station Access Mode Survey	\$ 155,000		\$ 124,000	\$ 31,000
City of Chicago	Chicago South Lakefront Transportation Study	\$ 212,500		\$ 170,000	\$ 42,500
City of Chicago	Preliminary Planning	\$ 400,000		\$ 320,000	\$ 80,000
	City of Chicago Totals	\$ 1,327,500	\$ -	\$ 1,062,000	\$ 265,500
CMAP	Data Development and Analysis	\$ 4,385,557		\$ 3,508,446	\$ 877,111
CMAP	Long Range Planning: Go To 2040 Development, Visualization, and Public Participation	\$ 3,891,179	\$ 1,638,949	\$ 1,473,994	\$ 778,236
CMAP	Policy Development and Strategic Initiatives	\$ 1,723,088		\$ 1,378,470	\$ 344,618
CMAP	Transportation Improvement Program	\$ 1,145,966		\$ 916,773	\$ 229,193
CMAP	Congestion Management Process	\$ 1,003,788		\$ 803,031	\$ 200,758
CMAP	Plan Implementation and Technical Assistance	\$ 881,880		\$ 705,504	\$ 176,376
	CMAP Totals	\$ 13,031,459	\$ 1,638,949	\$ 8,786,217	\$ 2,606,293
Council of Mayors	Subregional Transportation Planning, Programming and Management*	\$ 1,343,017		\$ 977,798	\$ 365,219
Council of Mayors	Subregional Planning, Programming and Management*	\$ 173,307		\$ 126,178	\$ 47,129
	Council of Mayors Totals	\$ 1,516,324	\$ -	\$ 1,103,976	\$ 412,348
CTA	Program Development	\$ 323,400	\$ 258,720		\$ 64,680
CTA	Transit Oriented Development Strategy	\$ 318,750	\$ 255,000		\$ 63,750
CTA	2008 Regional Rider and Non-Rider Travel Behavior and Attitudes Survey	\$ 281,250	\$ 225,000		\$ 56,250
	CTA Totals	\$ 923,400	\$ 738,720	\$ -	\$ 184,680
Metra	Program Development	\$ 400,000	\$ 320,000		\$ 80,000
	Metra Totals	\$ 400,000	\$ 320,000	\$ -	\$ 80,000
Pace	Rideshare Services Program	\$ 174,000	\$ 139,200		\$ 34,800
Pace	TIP Development and Monitoring	\$ 150,000	\$ 120,000		\$ 30,000
Pace	Customer Satisfaction Index Survey and Loyalty Program	\$ 278,750	\$ 223,000		\$ 55,750
	Pace Totals	\$ 602,750	\$ 482,200		\$ 120,550

Agency	Project Title	Total	FTA	FHWA	Local Match
RTA	Regional Travel Markets and System Assessment	\$ 368,750	\$ 295,000		\$ 73,750
RTA	RTAP: Station Area Plans and Community Transit Improvement Plans	\$ 650,000	\$ 520,000		\$ 130,000
	RTA Totals	\$ 1,018,750	\$ 815,000	\$ -	\$ 203,750
Lake County	Complete Streets Initiative	\$ 187,500		\$ 150,000	\$ 37,500
Kane County	Transportation Component of Kane County's Integrated Long Range Transportation and Land Use Plan	\$ 125,000		\$ 100,000	\$ 25,000
	Counties Totals	\$ 312,500	\$ -	\$ 250,000	\$ 62,500
	FY 09 UWP Total	\$ 19,132,683	\$ 3,994,869	\$ 11,202,193	\$ 3,935,621

Table 2: Summary of UWP Recipient Budgets by Program Category

	Total	CMAP	Chicago	CoM	CTA	Metra	Pace	RTA	Counties
Regional Transportation Planning									
FTA	2,332,369	1,638,949			255,000	121,600	80,820	236,000	
FHWA	1,019,082	557,286	165,000	220,795					76,000
Local Match	865,133	549,059	41,250	82,469	63,750	30,400	20,205	59,000	19,000
Category Total	4,216,584	2,745,294	206,250	303,265	318,750	152,000	101,025	295,000	95,000
Transportation Improvement Program									
FTA	534,400				248,000	166,400	120,000		
FHWA	1,509,886	825,096	243,200	441,590					
Local Match	565,613	206,274	60,800	164,939	62,000	41,600	30,000		
Category Total	2,609,898	1,031,369	304,000	606,529	310,000	208,000	150,000		
Public Involvement and Information									
FTA	376,100				10,720	32,000	281,380	52,000	
FHWA	1,756,062	1,442,867	78,400	220,795					14,000
Local Match	560,311	360,717	19,600	82,469	2,680	8,000	70,345	13,000	3,500
Category Total	2,692,473	1,803,584	98,000	303,265	13,400	40,000	351,725	65,000	17,500
	Total	CMAP	Chicago	CoM	CTA	Metra	Pace	RTA	Counties

Transportation Planning Data/Model Development									
FTA	284,000				225,000			59,000	
FHWA	4,120,858	3,749,060	209,000	82,798					80,000
Local Match	1,111,441	937,265	52,250	30,926	56,250			14,750	20,000
Category Total	5,516,300	4,686,325	261,250	113,724	281,250			73,750	100,000
Special Studies									
FTA	-								
FHWA	1,151,316	1,096,117		55,199					
Local Match	294,647	274,029		20,617					
Category Total	1,445,962	1,370,146		75,816					
Subregional and Project Specific Studies									
FTA	468,000							468,000	
FHWA	1,644,989	1,115,791	366,400	82,798					80,000
Local Match	538,474	278,948	91,600	30,926				117,000	20,000
Category Total	2,651,463	1,394,739	458,000	113,724				585,000	100,000
Total Program	19,132,683								
	Total	CMAP	Chicago	CoM	CTA	Metra	Pace	RTA	Counties
FTA	3,994,869	1,638,949			738,720	320,000	482,200	815,000	
FHWA	11,202,193	8,786,217	1,062,000	1,103,976					250,000
Local Match	3,935,621	2,606,293	265,500	412,348	184,680	80,000	120,550	203,750	62,500
Total	19,132,683	13,031,459	1,327,500	1,516,324	923,400	400,000	602,750	1,018,750	312,500

Table 3: Summary of UWP Projects by Program Category

Agency	Project	Amount of Total Cost Dedicated to:					
		Regional Transportation Planning	Transportation Improvement Program	Public Involvement and Information	Transportation Planning Data/Model Development	Special Studies	Subregional and Project Specific Studies
CMAP	Data Development and Analysis	219,278		219,278	3,947,001		
CMAP	Long Range Planning: Go To 2040 Development, Visualization, and Public Participation	1,906,678		1,245,177	739,324		
CMAP	Policy Development and Strategic Initiatives	430,772		86,154		516,926	689,235
CMAP	Transportation Improvement Program		1,031,369	114,597			
CMAP	Congestion Management Process	100,379		50,189		853,220	
CMAP	Plan Implementation and Technical Assistance	88,188		88,188			705,504
City of Chicago	City of Chicago Transportation Planning and Programming	50,000	224,000	68,000			218,000
City of Chicago	CTA Rail Station Access Mode Survey				155,000		
City of Chicago	Chicago South Lakefront Transportation Study	106,250			106,250		
City of Chicago	Preliminary Planning	50,000	80,000	30,000			240,000
Council of Mayors	Subregional Transportation Planning, Programming and Management (Core)	268,603	537,206	268,603	100,726	67,151	100,726
Council of Mayors	Subregional Planning, Programming and Management (Competitive)	34,661	69,323	34,661	12,998	8,665	12,998

Agency	Project	Amount of Total Cost Dedicated to:					Subregional and Project Specific Studies
		Regional Transportation Planning	Transportation Improvement Program	Public Involvement and Information	Transportation Planning Data/Model Development	Special Studies	
CTA	Program Development		310,000	13,400			
CTA	Transit Oriented Development Strategy	318,750					
CTA	2008 Regional Rider and Non-Rider Travel Behavior and Attitudes Survey				281,250		
Kane County	Transportation Component of Kane County's Integrated Long Range Transportation and Land Use Plan	25,000			100,000		
Lake County	Complete Streets Initiative	70,000		17,500			100,000
Metra	Program Development	152,000	208,000	40,000			
Pace	Rideshare Services Program	17,400		156,600			
Pace	TIP Development and Monitoring		150,000				
Pace	Customer Satisfaction Index Survey and Loyalty Program	83,625		195,125			
RTA	Regional Travel Markets and System Assessment	295,000			73,750		
RTA	RTAP: Station Area Plans and Community Transit Improvement Plans			65,000			585,000
Total		4,216,584	2,609,898	2,692,473	5,516,300	1,445,962	2,651,463
Program Category as a Percentage of Total		22%	14%	14%	29%	8%	14%

Table 4: Brief Synopses of FY 2009 UWP Recommended Projects and Programs

<p>Chicago Metropolitan Agency for Planning (CMAP)</p>	<p>Agency Total: \$ 13,031,459</p>
<p>Long Range Planning: Go To 2040 Development, Visualization, and Public Participation Purpose: Federal and state law and local leadership call for integration of transportation and land-use planning. This work will develop and deploy the methodology, data, information resources, modeling and planning tools, and public engagement process to create a plan that fullfills this charge, as well as addressing economic development, environment, housing, and human services.</p>	<p>\$3,891,179</p>
<p>Transportation Improvement Program Purpose: Develops the region’s TIP. Federal, state and local legislation and regulations must be analyzed and influenced to assure CMAP’s TIP addresses regional priorities identified through existing Plans and the evolving GO TO 2040 Plan. The region is required to develop and maintain a fiscally constrained TIP which, together with the region’s Plan, is conformed to the State’s Implementation Plan to attain national ambient air quality standards. In addition to the regional priorities and fiscal and air quality considerations, regulatory elements must be addressed in the TIP.</p>	<p>\$1,145,966</p>
<p>Data Development and Analysis Purpose: To create, maintain, and disseminate a timely, ongoing, and coordinated data and information sharing program that will provide the best available data on the region. This Core Program includes a publicly accessible mechanism for data access and distribution.</p>	<p>\$4,385,557</p>
<p>Policy Development and Strategic Initiatives Purpose: Research, analysis, and development of policies and agency methods to support, promote, and integrate transportation and land use planning. CMAP's operating legislation charges the agency to consider and analyze the regional and intergovernmental impacts of proposed major developments, infrastructure investments and major policies and actions by public and private entities on natural resources, neighboring communities, and residents.</p>	<p>\$1,723,088</p>
<p>Congestion Management Process Purpose: This program addresses the need to effectively manage the region’s transportation system. The management and operational strategies developed will include intelligent transportation systems, bicycle and pedestrian policies, managed lanes, transit enhancements and improvements to the freight system. Efforts to improve the safety of the transportation system will be a special focus within this program.</p>	<p>\$1,003,788</p>

<p>Plan Implementation and Technical Assistance Purpose: Direct assistance to local planning entities to support coordination and consistency between local plans and the Regional Transportation Plan.</p>	<p>\$881,880</p>
<p>City of Chicago</p>	<p>Agency Total: \$1,327,500</p>
<p>Preliminary Planning Purpose: To enable and enhance the participation of the City of Chicago in the development of the region's long-range RTP and TIP by identifying and developing potential transportation projects and policies and to provide technical analysis and other requested information to other agencies, citizen groups, elected and appointed officials and the general public.</p>	<p>\$400,000</p>
<p>Chicago South Lakefront Transportation Study Purpose: Analyze transportation needs in the South Lakefront Area of Chicago and recommend transportation improvements. The area extends from Chicago's Central area to the Hyde Park and nearby areas, and includes activity centers such as McCormick Place and Soldier Field. The study will examine both trips within the Central Area and trips between the Central Area and Chicago's neighborhoods. Opportunities made available by the possible future vacation of CN railroad tracks will be considered.</p>	<p>\$212,500</p>
<p>City of Chicago Transportation Planning and Programming Purpose: Participate in the development of the region's capital improvement program. Monitor the progress of program implementation. Assure that the annual and multi-year programs of the City of Chicago further the regional goals as detailed in the RTP to assure the region's eligibility for Federal funding.</p>	<p>\$560,000</p>
<p>CTA Rail Station Access Mode Survey Purpose: This project will conduct in-field surveys to determine the mode split and related information for trips to various CTA stations within the City of Chicago.</p>	<p>\$155,000</p>
<p>Metra</p>	<p>Agency Total: \$400,000</p>
<p>Program Development Purpose: Program Development incorporates capital transit planning and programming to address regional transportation improvement efforts, congestion management, safety and security planning, proactive public participation, and development and monitoring of a fiscally constrained TIP.</p>	<p>\$400,000</p>

Chicago Transit Authority (CTA)	Agency Total: \$923,400
Program Development Purpose: Improve CTA capital program coordination with regional Transportation Improvement Program (TIP).	\$323,400
Transit Oriented Development Strategy Purpose: Develop a TOD Strategic Plan, which will include a series of typologies that will guide the scale, nature and type of development that is desired and feasible at each station. It will also include a matrix ranking station areas and other transit nodes on various factors related to development potential, including, but not limited to, community support, market demand, property ownership, potential for ridership growth, and connections between CTA bus and rail, Metra and Pace service. Community input will be solicited to guide the development of the typologies and prioritization of station areas, as well as future stages of transit-oriented development.	\$318,750
2008 Regional Rider & Non-Rider Travel Behavior and Attitudes Survey Purpose: This project intends to provide ongoing, reliable information for CTA riders and non-riders in the City of Chicago, Cook, DuPage, Kane, Lake, McHenry and Will counties. Study objectives focus on CTA market penetration, consumer mode choice decisions, rider and non-rider demographic profiles, frequency of ridership, perceptions of safety, and customer usage of services and programs.	\$281,250
Regional Council of Mayors	Agency Total: \$1,516,324
Subregional Transportation Planning, Programming and Management (Core and Discretionary) Purpose: To provide for strategic participation by local officials in the region's transportation planning process as required by SAFETEA-LU, the Regional Planning Act and future legislation. To support the Council of Mayors by providing STP assistance and development, general liaison, technical assistance, and research.	\$1,516,324
Pace	Agency Total: \$602,750
Rideshare Services Program	\$174,000

<p>Purpose: The new Pace Rideshare Program seeks to support individuals and employers in developing carpools and vanpools in support of regional plan objectives.</p>	
<p>TIP Development & Monitoring Purpose: To develop a fiscally constrained Suburban Bus Capital Improvement Program for the NE Illinois region which is consistent with and supportive of regional comprehensive plans. Participate in the TIP and CMAQ development process and provide support for the air quality conformity analysis of Capital Projects.</p>	\$150,000
<p>Customer Satisfaction Index Survey and Loyalty Program Purpose: The purpose of the program is to objectively and consistently evaluate services from the customers' point of view and to develop action plans to increase customer satisfaction/retention, farebox recovery ratio, and ridership on Pace services. The project will cover the entire family of Pace services to include Fixed Route, Vanpool, and Paratransit.</p>	\$278,750
<p>Regional Transportation Authority (RTA)</p>	<p>Agency Total: \$1,018,750</p>
<p>Regional Travel Markets and System Assessment Purpose: Analyze regional travel markets using the new CMAP travel inventory and other data sources to develop a composite picture of current travel in the region. Assess the performance of the existing transportation system. Develop core transit strategy for each travel market in the region to develop RTA's strategic and CMAP comp plan.</p>	\$368,750
<p>RTAP Station Area Plans and Community Transit Improvement Plans Purpose: The purpose of this project is to provide communities with the resources to apply transit supportive planning practices. The project will enable a number of communities to develop station area plans and community transit improvement plans. Station area plans encourage transit supportive development, mixed land use, concentrated development and pedestrian friendly environments. Transit improvement plans provide communities with the resources to investigate and plan for local transit services in conjunction with the development of transit supportive environments. Both types of planning studies are estimated at \$100,000 - \$150,000 per study.</p>	\$650,000
<p>Lake County</p>	<p>Agency Total: \$187,500</p>
<p>Complete Streets Initiative Purpose: To establish the policies that will determine the level of</p>	\$187,500

<p>routine accommodations for non-motorized travel that should be provided on County Highway projects in order to improve safety for all users.</p>	
<p>Kane County</p>	<p>Agency Total: \$125,000</p>
<p>Transportation Component of Kane County's Integrated Long Range Transportation and Land Use Plan Purpose: To develop a 2040 long-range plan that addresses the transportation component of the County's integrated Long Range, Transportation and Land Use Comprehensive Plan.</p>	<p>\$125,000</p>